

Subject: Re: [Redemption]: artswing.com
From: OpenSRS <help@opensrs.com>
Date: 5/17/2025, 11:25 AM
To: opensrs@mintac.com

Hello again James

We are not refusing to redeem the domain, the domain has already been auctioned and redemption is not possible.

You are welcome to reach out to our Compliance team directly using the following link if you would like them to read your OpenAI response.

<https://tuowdomains.com/compliance-form/>

Kind Regards
Kevin

On Thu, 15 May at 11:21 AM , Opensrs <opensrs@mintac.com> wrote:
Hello Kevin,

Refer to the domain name ARTSWING.COM.

Thank you for your message.

We are surprised by your refusal to restore the domain name.

We certainly make sure we have the right to redeem the domain name ARTSWING.COM. We ask for escalation to Tucows Compliance for this case and restore the domain name within seven(7) calendar days from the date before we file an ICANN complaint.

For your reference, you can find the attachment, a file "Discussion with OpenAI for the artswing.com redemption case".

Thank you in advance.

Regards,
James Tsay
Email: opensrs@mintac.com
RSP: mintac

On 2025-05-15 11:23, OpenSRS wrote:

Hello James

Thank you for the verification.

The domain artswing.com expired on March 29th, 2025, at which point the website (if any) was shut off and the name servers changed to RenewYourName.net. The domain then passed through a 40 day expiration grace period without renewal. It was placed into auction through our auction partner

after day 40 as per the terms of the Domain Registration Agreement:

15. RENEWALS AND FORFEITURE. Domain names are registered for a finite period of time. You will receive reminders immediately prior to the expiration of your registration inviting you to renew your domain name and specifying the amount of time you have to renew your domain name. In the event that you fail to renew your domain name in a timely fashion, your registration will expire and we may, at our discretion, elect to assume the registration and may hold it for our own account, delete it or we may sell it to a third party. You acknowledge and agree that your right and interest in a domain name ceases upon its expiration and that any expired domain name may be made available for registration by a third party. If you fail to renew your registration, your domain name may cease to resolve and visitors to your site may be redirected to a default page informing them that the site is no longer in service. This parked or default page may feature advertisements posted by us for our own account.

Unfortunately, once a domain is placed into live auction it is considered sold and is not recoverable by the previous owner.

Once the domain auction process is complete and the domain awarded to the winning bidder, you are welcome to contact the new owner to inquire about purchasing the domain.

Please reach out if you have further questions

Kind Regards
Kevin

On Wed, 14 May at 9:31 AM , Opensrs <opensrs@mintac.com>
wrote:
Hello Kevin,

Temporary Pin Code:155497

Thank you in advance.

Regards,
James Tsay
Email: opensrs@mintac.com
RSP: mintac

On 2025-05-14 12:33, OpenSRS wrote:
Hello James

I would be happy to look into this for you, can you please first log in to your reseller account [mintac](https://mintac.com) at manage.opensrs.com and provide the PIN I have generated on your Main Dashboard page

Kind Regards
Kevin

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